

290 Surbiton Road  
Fairfield  
Stockton  
TS19 7SA

12 November 2010

D E Bond  
Director of Law & Democracy  
Municipal Buildings  
Church Road  
Stockton  
TS18 1LD

STOCKTONTEESBC

17 NOV 2010

LAW & DEMOCRACY

Dear Sir/Madam

**Re: PROPOSED SPEED CUSHION – SURBITON ROAD STOCKTON**

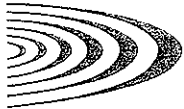
I am writing to express my objections regarding the above proposal, but again do not see the point of us being asked to do this when the decision has already been made and is going to go ahead anyway!

Therefore rather than waste my time again writing down the reasons why I object I refer you to the enclosed correspondence, which I am hoping show and explain the reasons why I feel this current proposal will only exacerbate the problems already in existence.

Yours sincerely



Mandy Brown (Ms)



www.stockton.gov.uk

PO Box 229, Kingsway House, West Precinct, Billingham TS23 2YL

Tel: (01642) 526709 • Fax: (01642) 526713 • DX 60611

Postcode for Sat Nav purposes - TS23 2NX

My Ref: TS/T/6/2/30  
Your Ref:  
Please ask for: Gillian Spence  
Tel: 01642 526720  
Email: technicalservices@stockton.gov.uk

12636

5<sup>th</sup> October 2010

*Initial letter received for  
new proposal*

Dear Resident,

**SURBITON ROAD, FAIRFIELD – PROPOSED REMEDIAL MEASURES UPDATE**

I write further to my letter and attachment dated 28<sup>th</sup> July 2010 to update you.

The consultation exercise was conducted with those households that are in the nearest vicinity of the existing feature / proposed location of new speed cushion. 13 households were consulted and the response rate was 46% with 6 replies being returned. Of those 6 replies, 5 were opposed (83%) and 1 was in support (17%).

This proposal was progressed following the recommendation made in the independent Road Safety Audit report. The proposal was also justified by the post construction speed surveys and the preceding injury accident record. Speed surveys indicate that average speeds northbound have reduced by 6.7mph compared with a 1.1mph reduction southbound. The injury accident record for the 5 years preceding the original feasibility study showed there had been 2 slights and 1 serious classification accidents in the vicinity.

Since the recommendation was a result of the Road Safety Audit it is necessary to proceed with the proposal in this instance. The results have been discussed with your local Ward Councillors and they do not support the recommendation to proceed. However, the decision to proceed is in accordance with the Corporate Manslaughter Act under which the Road Safety Audit was conducted, and has been approved by the Head of Service and Cabinet Member for Regeneration & Transport.

I realise you will be disappointed with this result but hope you can appreciate that the existing feature is incomplete and is not as effective at reducing southbound vehicle speeds without remedial action to complete it.

There will be an opportunity to formally object to the speed cushion at the statutory advertising stage when Notices will be placed on site and in local press. A 21 day objection period will also be observed. Objections can only be formally received in writing during the statutory consultation process. I shall arrange for a copy of the Notice to be sent out to you in due course.

Thank you for your participation in this exercise, your comments were included within the Cabinet Member report.

Yours sincerely

*G Spence*

Gillian Spence  
Engineer – Network Safety

CC Councillor B Woodhead  
Councillor M Perry



INVESTOR IN PEOPLE

290 Surbiton Road  
Fairfield  
Stockton  
TS19 7SA

Ref: MB/SBC1010  
Your ref: TS/T/6/2/30

11 October 2010

*Response to letter from  
G. Spence dated 5/16/10*

Gillian Spence  
Engineer - Network Safety  
Development & Neighbourhood Services  
P.O Box 229  
Kingsway House  
West Precinct  
Billingham  
TS23 2YL

Dear Ms Spence

**Re: SURBITON ROAD, FAIRFIELD – PROPOSED REMEDIAL MEASURES UPDATE**

Once again I find myself compelled to write to you regarding your letter dated 5 October 2010 and to say that I would be disappointed with the decision is an understatement.

Just what was the point of the consultation, if regardless of the outcome you were going ahead with the proposed new speed cushion anyway? Why waste our time and our money as tax payers on this pointless exercise when the decision had already been made? Correct me if I am wrong, but I thought the whole point of a consultation was to discuss/meet to find out people's feelings on a subject and act in accordance with these, rather than overrule the opinions of the people concerned.

With all due respect, you do not live on Surbiton Road and neither do the people who conducted the survey, they were just there for a proportion of time, in which I seriously doubt they saw much of what actually goes on, because believe me if you did you would see what a detrimental effect the chicane already in place has made, never mind the new proposal!

I have lived on Surbiton Road over 10 years and my living room is directly opposite the chicane and the number of 'near miss' incidents/ accidents are increasing and my concern is that sooner, rather than later, there is going to be a major accident there. There has already been a couple of actual cases where cars have 'clipped each other', none of which was a problem before this was put in place and if you think a speed cushion is going to prevent this, then I am sorry but you seriously deluded!

I know that all this may be put down to bad driving habits, but even if this is the case you are not going to change this by putting up more obstacles to negotiate, in fact it is going to make them worse. Already I have, on numerous occasions, witnessed drivers of all ages, driving around the chicane, on the pavement, in order to pass cars rather than give way, the give way sign being totally ignored and when I try to reverse on to my drive, drivers squeeze past me – or go around the chicane, as mentioned above, and the amount of abuse and 'gestures' I have had to endure is

now getting out of hand, just because I want to park on my own drive! As neither I, nor can any visitors to my home can park on the roadside, due to the positioning of the chicane!

My solution to this problem would be to remove the chicane completely and just have the speed cushion(s) at interval along the road until the 'table top' at the junction of Croxton Close, at least then if drivers choose to go over these at speed, it is their car they are damaging and not other cars or ultimately putting peoples lives at risk.

I would also be interested in seeing or receiving a summary/copy of the traffic survey that was carried out, and where these people were situated on the road, prior to these recommendations, to see the rationale behind the this and would appreciate if you could let me know how this can be accessed.

Yours sincerely



**Mandy Brown**

**Copy to:** Maurice Perry - Councillor  
Bill Woodhouse - Councillor  
James Wharton - MP for Stockton South ✓

290 Surbiton Road  
Fairfield  
Stockton  
TS19 7SA

Letter to M.P.

Ref: SRJWMB/1013

12 October 2010

Suite 6 DTV Business Centre  
Orde Wingate Way  
Stockton  
TS19 0GD

Dear Mr Wharton

**Re: Surbiton Road, Fairfield – Proposed remedial measures update**

Please see the enclosed letters regarding the above for more information and whilst I would not normally consider involving you with any concerns that I have, I felt that I had to write to notify you of my frustration and concerns over the way that the Council's Development and Neighbourhood Services have blatantly ignored the opinions of the residents on Surbiton Road, with the proposal of yet more upheaval with the traffic management.

I will again be opposing the proposal during the 21 day objection period, but to be honest I am disillusioned and see this as a pointless exercise given the fact that the previous objections were totally ignored, as the plans were going to go ahead anyway and I feel strongly that unless you are in the predicament that we are in you cannot get a grasp the situation and the fact that the measures so far have only acted to exacerbate the problem.

Yours sincerely

Mandy Brown



www.stockton.gov.uk

PO Box 229, Kingsway House, West Precinct, Billingham TS23 2YL

Tel: (01642) 526709 • Fax: (01642) 526713 • DX 60611

Postcode for Sat Nav purposes - TS23 2NX

My Ref: TS/T/6/2/30/ EXOR 31988  
Your Ref: MB/SBC/1010  
Please ask for: Gillian Spence  
Tel: 01642 526720  
Email: technicalservices@stockton.gov.uk

12798

20 October 2010

Dear Ms Brown

**SURBITON ROAD, STOCKTON – PROPOSED SPEED CUSHION**

I write further to your letter dated 11 October 2010 regarding the above.

*replied  
6 objected  
5 objected!!*

As you are aware, 13 households were consulted on the proposal to install a speed cushion adjacent to the existing build out in order to complete the feature. I would highlight that the remedial works are to complete an existing feature rather than to introduce a new feature. To remove the existing build out and install two speed cushions would constitute a new feature and would also incur additional unnecessary costs since the existing feature could be completed and does not warrant the removal of the build out.

It is necessary to proceed with the proposal since the recommendation was a direct result of the Road Safety Audit, which was conducted in accordance with the Corporate Manslaughter Act. Perhaps in this instance it would have been more appropriate to inform residents of the proposal rather than consult. This will be taken into account with future schemes having undergone the Road Safety Audit process.

The traffic survey referred to in previous correspondence was an automatic speed survey, which automatically logs vehicle speeds, and volumes in both directions over a continuous 7 day period. The location was to the south of Culross Grove. The repeat survey was conducted in the same location in order to compare 'like' with 'like' results. The results summary is tabulated overleaf for your information as requested:

*Therefore nowhere near where the new proposal or even the existing chicane was!?*

Cont'd

Ms M Brown  
290 Surbiton Road  
Fairfield  
Stockton on Tees  
TS19 7SA



INVESTOR IN PEOPLE

	<u>Before</u>	<u>After</u>	<u>Difference</u>
85%ile result (mph) northbound	38.6	30.4	-8.2
85%ile result (mph) southbound	35.8	34.8	-1.0
Average speed (mph) northbound)	32.4	25.7	-6.7
Average speed (mph) southbound	30.2	29.1	-1.1

The 85%ile speed is the speed at which 85% of traffic is travelling at or below.

The physical features along Surbiton Road have been located to target the injury accidents, which had occurred. The accidents were notably at the bends, indeed 2 slights and 1 serious classification accidents had occurred at this particular bend.

It is anticipated that the proposed speed cushion will be formally advertised at the end of October where there will be an opportunity to object and as per my previous correspondence, a copy of the Notice will be sent out to you in due course.

Yours sincerely

*G. Spence*

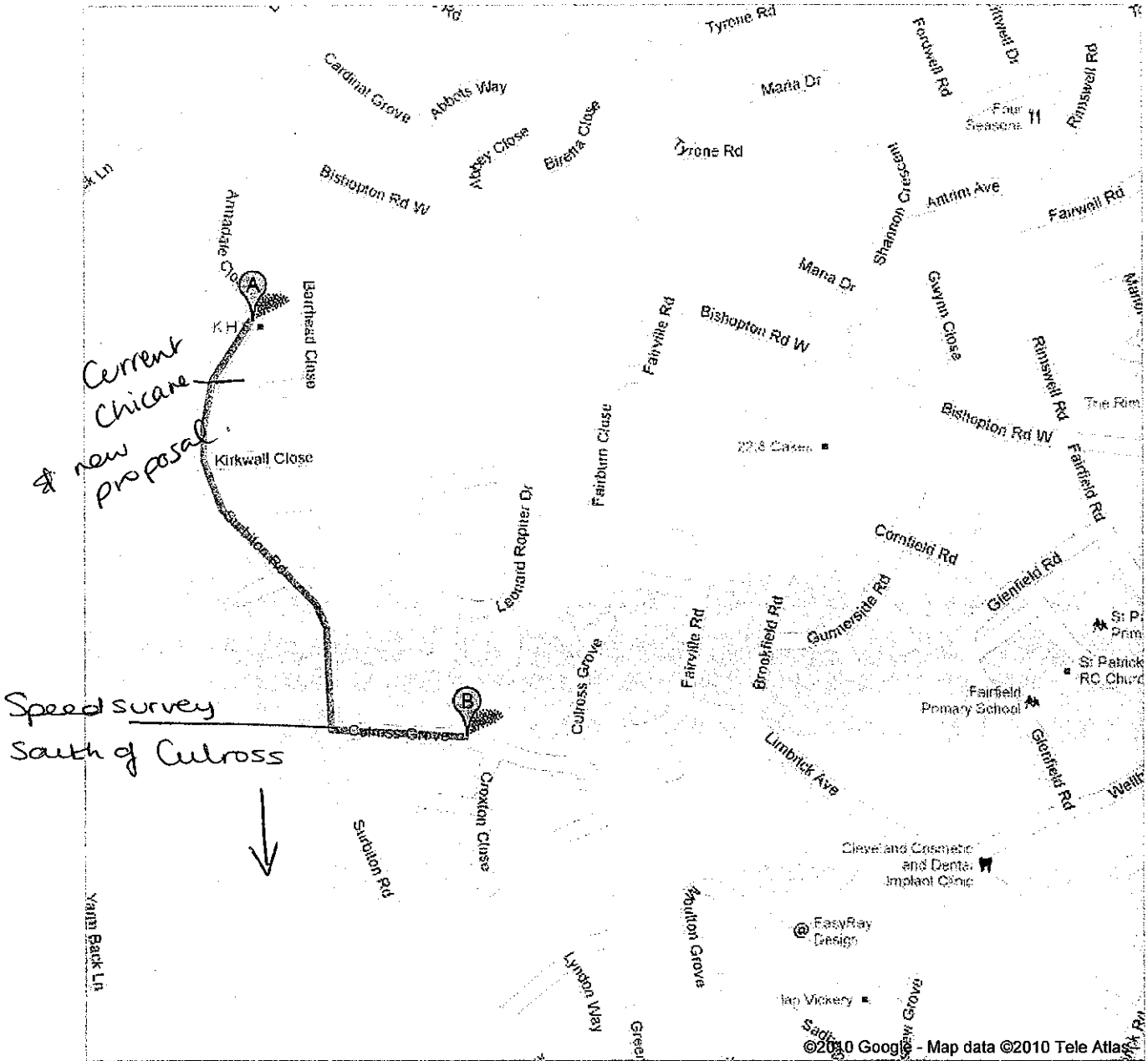
*Which bend  
Aulross?*

**Gillian Spence**  
**Engineer – Network Safety**

Cc: Councillor M Perry  
Councillor W Woodhead  
James Wharton MP

Google maps

Directions to Culross Grove, Stockton-on-Tees,  
Cleveland TS19 7SQ, UK  
0.3 mi – about 1 min







**Stockton-on-Tees**  
BOROUGH COUNCIL

DEVELOPMENT & NEIGHBOURHOOD SERVICES

Technical Services

www.stockton.gov.uk

PO Box 229, Kingsway House, West Precinct, Billingham TS23 2YL

My Ref: TS/T/6/2/30  
Your Ref:  
Please ask for: Gillian Spence  
Tel: 01642 526720  
Email: technicalservices@stockton.gov.uk

Tel: (01642) 526709 • Fax: (01642) 526713 • DX 60611  
Postcode for Sat Nav purposes - TS23 2NX

12811

27<sup>th</sup> October 2010

Dear Resident

**PROPOSED SPEED CUSHION – SURBITON ROAD, STOCKTON**

I write further to my letter dated 5 October 2010 regarding the above.

As assured please find attached a copy of the Statutory Notice. Please be aware that objections to the proposed speed cushion adjacent to the existing build out, should be sent in writing to the address as given on the Notice. The objection period ends on 18 November 2010. Unresolved objections will be referred to the Council's Appeals and Complaints Committee for consideration.

Yours sincerely

**Gillian Spence**  
**Engineer – Network Safety**

Encl.

Cc: Councillor W. Woodhead  
Councillor M. Perry



INVESTOR IN PEOPLE

THE BOROUGH OF STOCKTON-ON-TEES  
SURBITON ROAD, STOCKTON-ON-TEES

PROPOSED SPEED CUSHION

In accordance with the Highways Act 1980 Sections 90A and 90C and the Highways (Road Humps) Regulations 1999 Stockton-on-Tees Borough Council hereby give notice of its proposals to introduce a speed cushion in Surbiton Road, Stockton-on-Tees.

The location of the speed cushion as given in the Schedule shall be on the road shown in Column 1 at the distance shown in Column 2 measured from its junction with the road shown in Column 3. The cushion will measure approximately 3.10 metres in length, 1.90 metres in width and will not exceed 75mm in height.

A plan showing the affected roads may be examined at the Municipal Buildings, Church Road, Stockton-on-Tees during normal office hours.

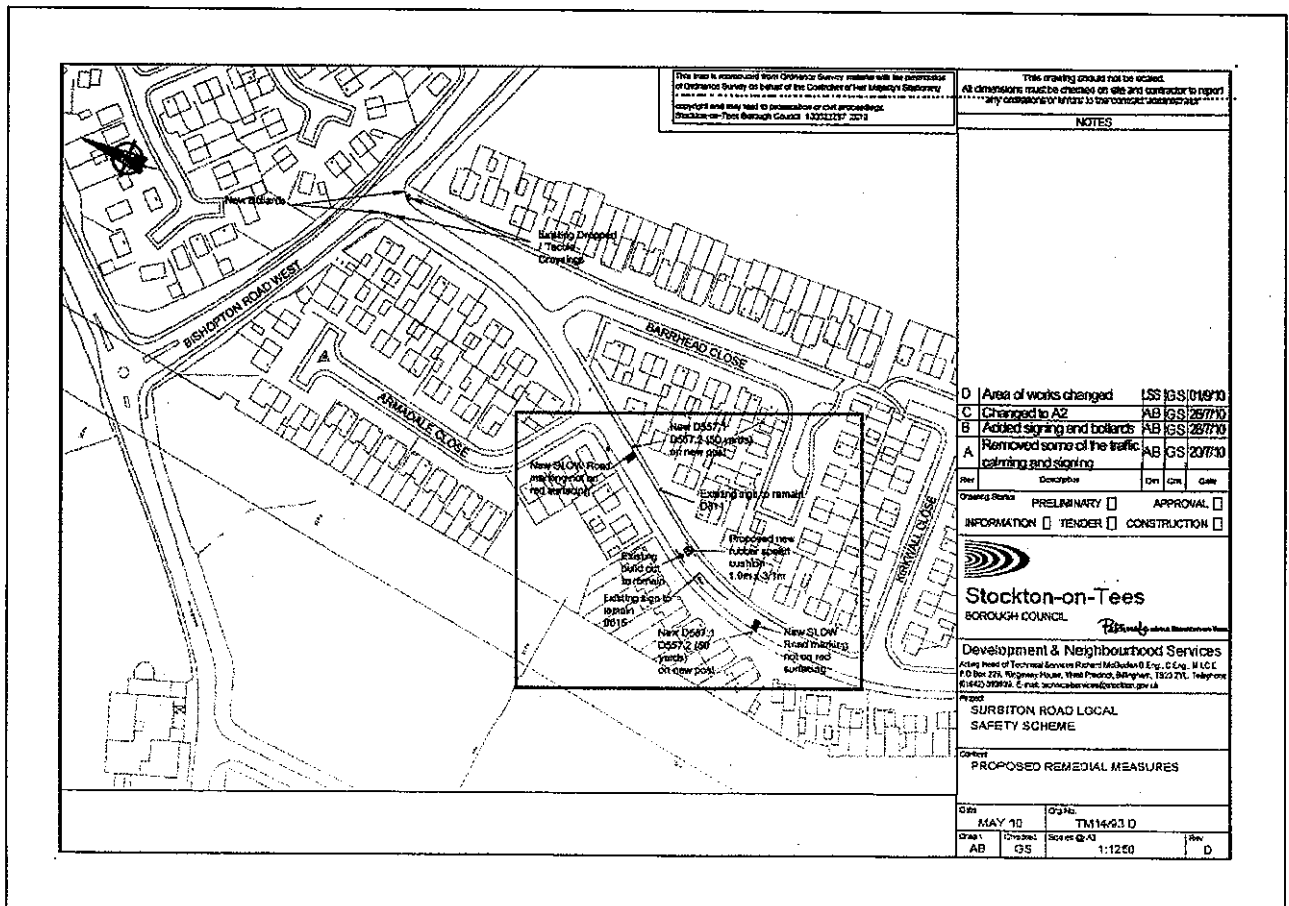
If you wish to object to the proposals you should send the grounds for your objection in writing to the undersigned by 18<sup>th</sup> November 2010.

THE SCHEDULE – NEW SPEED CUSHION

Column 1	Column 2	Column 3
Surbiton Road, Stockton-on-Tees	201 metres	Bishopton Road West, Stockton-on-Tees

Dated this 28<sup>th</sup> day of October 2010

**D E Bond**  
Director of Law & Democracy  
Municipal Buildings  
Church Road  
STOCKTON-ON-TEES, TS18 1LD





# Stockton-on-Tees

BOROUGH COUNCIL

Neil Schneider

Chief Executive

www.stockton.gov.uk

PO Box 11, Municipal Buildings, Church Road, Stockton-on-Tees TS18 1LD  
Tel: (01642) 527000 • Fax: (01642) 527002 • DX 60611

My Ref: NS/JL/935  
Your Ref:  
Please ask for: Neil Schneider  
Tel: 01642 527000  
Email: neil.schneider@stockton.gov.uk

Response to MP forwarded  
to me.

29 October 2010

Dear James

## Surbiton Road

Thanks you for bringing to my attention Mandy Brown's concerns relating to the recently installed traffic calming features on Surbiton Road, Fairfield.

I have now reviewed the matter personally after speaking with the Head of Technical Services. By way of background, the Surbiton Road safety scheme arose as a result of the number of accidents that had occurred, which was seven over a five year period of which four had resulted in serious injuries. The overall scheme has the support of Ward Councillors and the majority of the residents.

The particular issue that Mandy Brown has raised relates to the traffic calming feature at the Northern end of Surbiton Road which was to be a chicane feature. This comprises off-set kerb build-outs 20m apart. When construction began on site it was realised that the southern build-out would have to be built several metres north of the original intended position to enable access to a property which had a single width drive access but in reality was operating as a double width drive.

Unfortunately the consequences of this change meant that access to another property adjacent to the more northerly element of the chicane became restricted. Therefore that feature was removed from the scheme and it was decided to monitor vehicle speeds afterwards and this remained the case for several months. Subsequent to that, a road safety audit was carried out and evidence showed that speeds were not being reduced and it was recommended that a further physical measure needed to be installed.

At this point, residents should have been informed of the further works, unfortunately this was presented as a consultation on the installation of an additional road hump, resulting in residents expressing objections. It is clear we have made a mistake by not informing the residents that the hump was necessary in safety terms.

South of Culross Grove (see map)  
on letter dated 20/10/10

Cont.d/

James Wharton MP  
Suite 29  
DTV Business Centre  
Orde Wingate Way  
Stockton-on-Tees  
TS19 0GD

Lessons have been learned from this project in terms of communicating any changes to the original plans effectively, understanding their implications and the difference between consultation and information being presented to residents. These issues have been addressed through changes to our internal procedures.

I am disappointed in this situation and the way we have corresponded with Ms Brown and her fellow residents, however I do hope that this sets out a clearer position. I have asked that residents are sent a further letter apologising for the situation and informing them clearly of why we are taking the course of action outlined.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Neil Schneider', written in a cursive style.

Neil Schneider  
Chief Executive

Stockton.gov.uk  
website.

APPENDIX 14

Cont'd

TRAFFIC CALMING REQUESTS						
WARD	LOCATION	07	08	09	TOTAL	PED'S
BILLINGHAM CENTRAL	CHEVIOT CRESCENT	1	0	0	1	0
BILLINGHAM CENTRAL	COTSWOLD CRESCENT	0	0	0	0	0
BILLINGHAM CENTRAL	MALVERN ROAD	0	0	0	0	0
BILLINGHAM CENTRAL	MELROSE AVENUE	0	0	0	0	0
BILLINGHAM CENTRAL	PENTLAND AVENUE	1	1	0	2	0
BILLINGHAM CENTRAL	RIEVAULX AVENUE	0	3	0	3	0
BILLINGHAM CENTRAL	SANDOWN ROAD	0	0	0	0	0
BILLINGHAM CENTRAL / BILLINGHAM SOUTH	STATION ROAD (Wolviston Road to Central Avenue)	0	2	0	2	1
BILLINGHAM CENTRAL	TAMWORTH ROAD	0	0	0	0	0
BILLINGHAM EAST	GLOUCESTER TERRACE	0	0	0	0	0
BILLINGHAM EAST	FLODDEN WAY	0	0	0	0	0
BILLINGHAM EAST	HALIDON WAY	0	0	0	0	0
BILLINGHAM EAST	LINCOLN CRESCENT	0	0	0	0	0
BILLINGHAM EAST	QUENBY ROAD	0	0	0	0	0
BILLINGHAM EAST	WOLVISTON BACK LANE	0	0	0	0	0
BILLINGHAM NORTH	ALLINGTON DRIVE	0	0	0	0	0
BILLINGHAM NORTH	ANNAN ROAD	0	0	0	0	0
BILLINGHAM NORTH	BEVERLEY ROAD	0	0	0	0	0
BILLINGHAM NORTH	BRAFFERTON DRIVE	0	0	0	0	0
BILLINGHAM NORTH	HIGH GRANGE AVENUE (Marsh House Avenue to Longfellow Road)	0	0	1	1	0
BILLINGHAM NORTH	KELLING CLOSE	0	0	0	0	0
BILLINGHAM NORTH	LONGFELLOW ROAD	1	0	0	1	0
BILLINGHAM NORTH	NEASHAM AVENUE	0	0	0	0	0
BILLINGHAM NORTH	SHADFORTH DRIVE	0	0	0	0	0
BILLINGHAM NORTH	SHERBURN AVENUE	0	0	0	0	0
BILLINGHAM NORTH	SACRISTON CLOSE	0	0	0	0	0
BILLINGHAM NORTH	TUNSTALL AVENUE	1	1	0	2	0
BILLINGHAM NORTH	WALLINGTON ROAD	0	0	1	1	0
BILLINGHAM SOUTH	IMPERIAL ROAD	0	0	0	0	0
BILLINGHAM SOUTH	LUNEDALE ROAD	0	0	0	0	0
BILLINGHAM SOUTH	MILL LANE	1	0	1	2	2
BILLINGHAM SOUTH	RYDAL AVENUE	0	0	0	0	0
BILLINGHAM SOUTH / BILLINGHAM CENTRAL	STATION ROAD - (Wolviston Road to Central Avenue)	0	2	0	2	1
BILLINGHAM SOUTH	STOKESLEY CRESCENT	1	0	0	1	0
BILLINGHAM SOUTH	TIBBERSLEY AVENUE	0	0	0	0	0
BILLINGHAM WEST	ELTON ROAD	0	1	0	1	0

APPENDIX 14 Cont'd

WARD	LOCATION	07	08	09	TOTAL	PED'S
EAGLESCLIFFE	MEADOWFIELD DRIVE	0	0	0	0	0
EAGLESCLIFFE	MUIRFIELD ROAD	0	0	0	0	0
EAGLESCLIFFE	NICKLAUS DRIVE	0	0	0	0	0
EAGLESCLIFFE	OAK ROAD	0	0	0	0	0
EAGLESCLIFFE	PARKSTONE PLACE	0	0	0	0	0
EAGLESCLIFFE	PORTLAND CLOSE	0	0	0	0	0
EAGLESCLIFFE	SEYMOUR CRESCENT	0	0	0	0	0
EAGLESCLIFFE	SEYMOUR GROVE	0	0	0	0	0
EAGLESCLIFFE	SUNNINGDALE DRIVE	0	0	0	0	0
EAGLESCLIFFE	SWINBURNE ROAD	0	0	0	0	0
EAGLESCLIFFE	SYCAMORE ROAD	0	0	0	0	0
EAGLESCLIFFE	WENTWORTH WAY	0	0	0	0	0
FAIRFIELD	ANTRIM AVENUE	0	0	0	0	0
FAIRFIELD	BENTINCK ROAD	0	0	0	0	0
FAIRFIELD	BISHOPS WAY	0	0	0	0	0
FAIRFIELD / GRANGEFIELD	BISHOPTON ROAD WEST - (Rimswell Rd to Darlington Back La)	0	0	0	0	0
FAIRFIELD	BROOKFIELD ROAD	0	0	0	0	0
FAIRFIELD	CATHEDRAL DRIVE	0	0	0	0	0
FAIRFIELD	CORNFIELD ROAD	0	0	0	0	0
FAIRFIELD / GRANGEFIELD	FAIRFIELD ROAD	1	1	2	4	0
FAIRFIELD	FAIRWELL ROAD	0	0	0	0	0
FAIRFIELD	FORDWELL ROAD	0	0	0	0	0
FAIRFIELD	LEALHOLME GROVE	0	0	0	0	0
FAIRFIELD	LIMBRICK AVENUE	0	0	0	0	0
FAIRFIELD	RIMSWELL ROAD	1	1	1	3	0
FAIRFIELD	SHANNON CRESCENT	0	0	0	0	0
FAIRFIELD / HARTBURN	SURBITON ROAD	0	0	0	0	0
FAIRFIELD / HARTBURN	UPSALL GROVE/BIRKDALE ROAD	0	1	1	2	1
FAIRFIELD	WIMPOLE ROAD	0	0	0	0	0
GRANGEFIELD	ALMOND GROVE	0	0	0	0	0
GRANGEFIELD	BISHOPTON COURT	0	0	0	0	0
GRANGEFIELD/NEWTOWN	BISHOPTON ROAD - (A1027 to Green Lane)	1	1	2	4	0
GRANGEFIELD / FAIRFIELD	BISHOPTON ROAD WEST - (Rimswell Rd to Darlington Back La)	0	0	0	0	0
GRANGEFIELD	BRISBANE GROVE	0	0	0	0	0
GRANGEFIELD	CULROSS GROVE	0	0	0	0	0
GRANGEFIELD / HARTBURN	DARLINGTON ROAD	2	1	0	3	0
GRANGEFIELD / FAIRFIELD	FAIRFIELD ROAD	1	1	2	4	0
GRANGEFIELD	GRANGE AVENUE	0	0	0	0	0
GRANGEFIELD / NEWTOWN	GRANGEFIELD ROAD	0	1	1	2	0

So why  
were  
Changes  
made  
and traffic  
calming  
put all  
along  
Surbiton  
Road!!  
2010